

Michael R. McMullan
Deputy Director
Center for Beneficiary Choices
Centers for Medicare & Medicaid Services

Michael McMullan currently serves as a principal career person in charge of the Center for Beneficiary Choices (CBC). CBC is the focal point for innovation in the Medicare program including clinical quality measurement and assessment, Medicare+Choice program and beneficiary education.

Prior to this appointment, Ms. McMullan served as the Acting Deputy Administrator for the Health Care Financing Administration (HCFA) during the transition between the Clinton and Bush Administration. In this role, Ms. McMullan was the principal health policy official for the Agency. She remained in this role until the current Administrator was confirmed and was able to appoint a political deputy.

Ms. McMullan served as the principal career person in charge of the Center for Beneficiary Services (CBS) since its creation in 1997. CBS was the focal point within HCFA dedicated to understanding and meeting the needs of Medicare and Medicaid beneficiaries. The Center was also responsible for Medicare contractor oversight. Ms McMullan was a key health policy and operations advisor to the HCFA Administrator and other top Administration officials concerning issues affecting the Agency's 70 million beneficiaries.

Ms. McMullan served as the Deputy Associate Administrator for Operations and Resource Management a role in which she was the principal in charge of HCFA's regional operations and the principal deputy responsible for all of HCFA's program and administrative operations. From 1991 to 1994, Ms. McMullan served as the Director of the Office of Quality Improvement Programs. During her tenure, Ms McMullan re-focused the Medicare PRO and ESRD Network programs to better meet the Agency goal to improve the health status of beneficiaries through promoting delivery of high quality, effective and efficient health care. From 1985 to 1994, Ms. McMullan directed Medicare's statistical and data management operations, leading a multidisciplinary professional staff in the design and operations of data systems to support policy development and research to describe and improve the nation's health care financing programs. Prior to this, Ms. McMullan held a variety of increasingly responsible positions with HCFA and its predecessor organization, the Social Security Administration. Ms. McMullan has also held positions with the Federal Reserve Board of Governors and with the historic Ford's Theater in Washington, D.C. Ms. McMullan is the recipient of numerous awards including HCFA Administrator's Citation, the HCFA Leadership Award, the Presidential Distinguished and Meritorious Executive Rank Awards and the HHS Superior Service Award.

Ms. McMullan graduated from Washington College and earned a Masters of Business Administration degree from Loyola College. She is a member of Omicron Delta Epsilon, honorary fraternity in Economics.