



University of California
San Francisco

advancing health worldwide™

HMA

HEALTH MANAGEMENT ASSOCIATES

DRA Citizenship and Identity Documentation Impacts on Counties and Medi-Cal Beneficiaries: Preliminary Results of a Survey of California Counties

Study Commissioned by The California Endowment

Dana Hughes, DrPH

*Professor, Institute for Health
Policy Studies*

Vern Smith, PhD

*Principal, Health
Management Associates*

Caroline Davis

*Senior Consultant, Health
Management Associates*

August 28, 2008

Methods

- **Electronic survey**
- **Emailed to all County Social Services directors in April 2008**
 - Responses received May to July, 2008
- **81% response rate**
 - 47 of 58 counties responded, including all counties with major population centers
 - Non-responding counties tended to be northern and rural



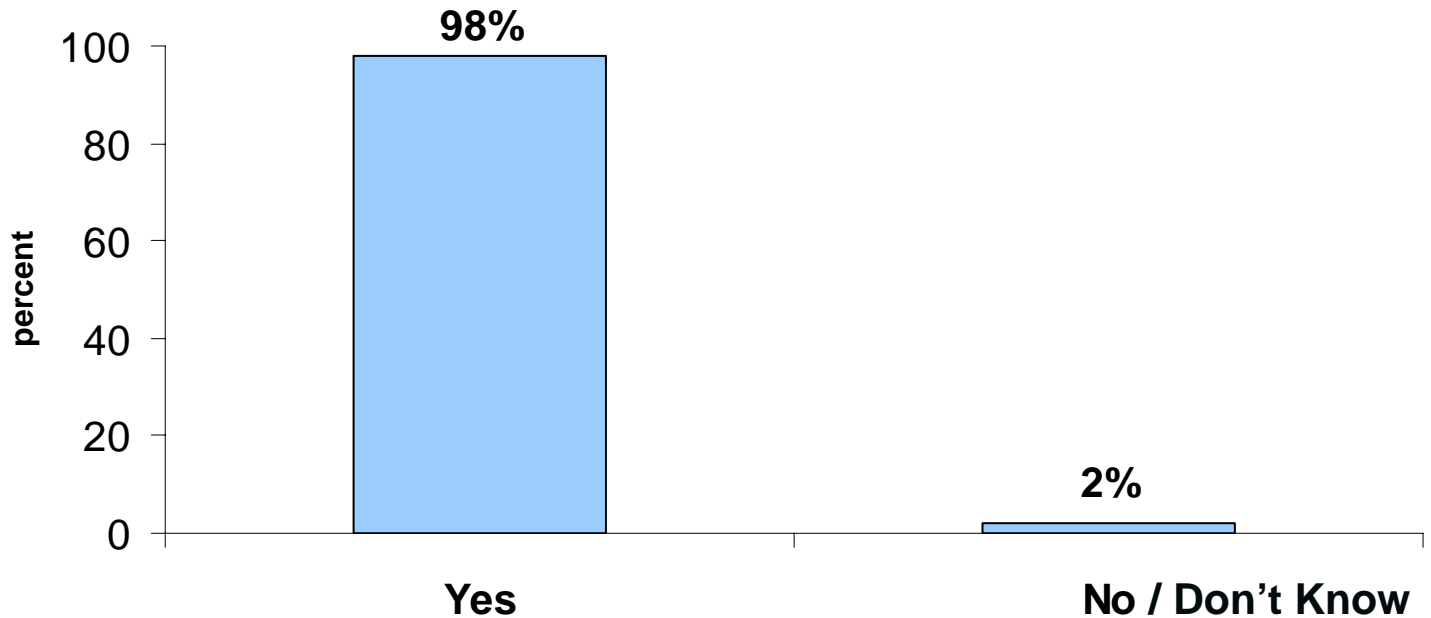
University of California
San Francisco

HMA

HEALTH
MANAGEMENT
ASSOCIATES

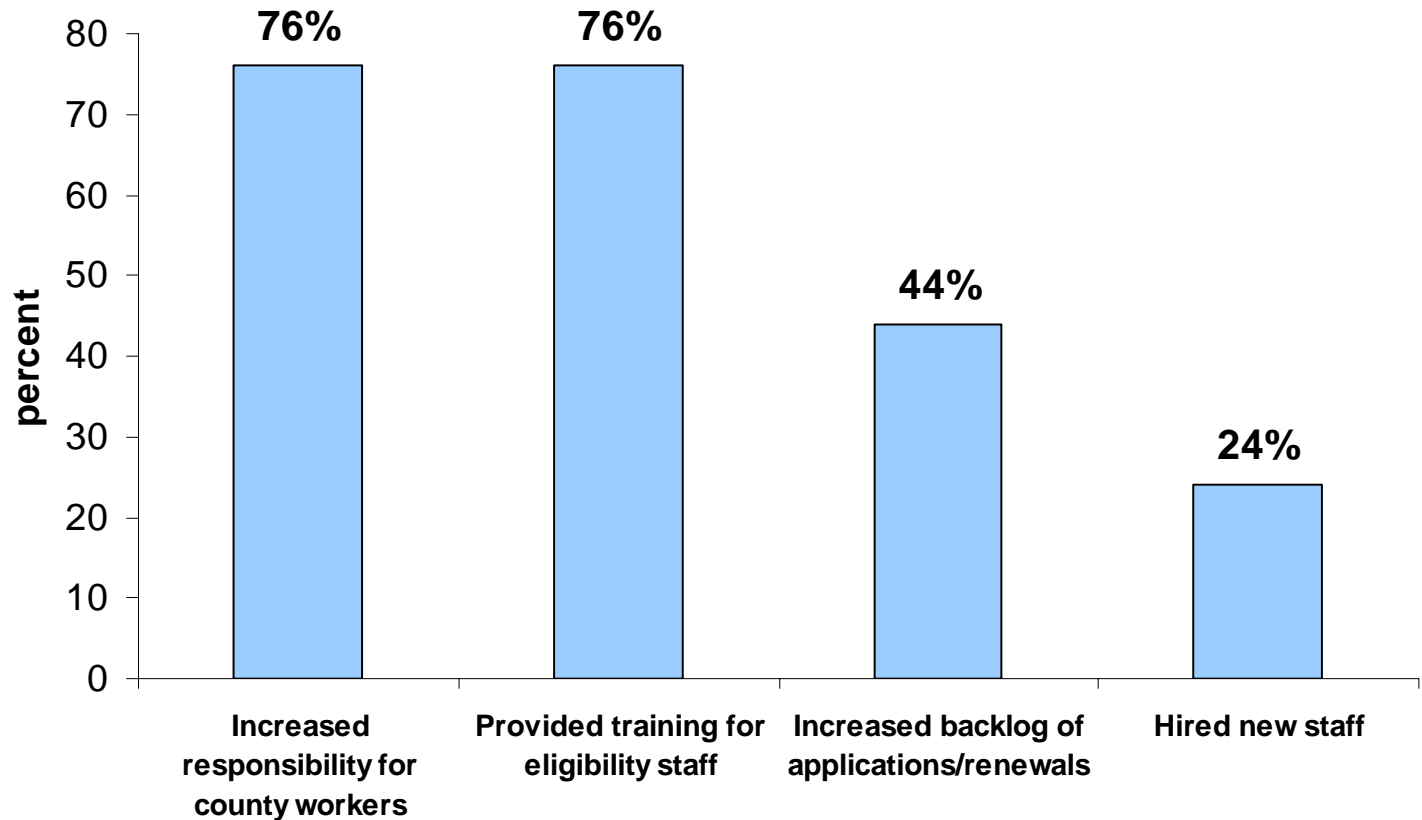
Key Preliminary Findings

Virtually Every County Reporting Has Been Affected by Additional DRA Responsibilities

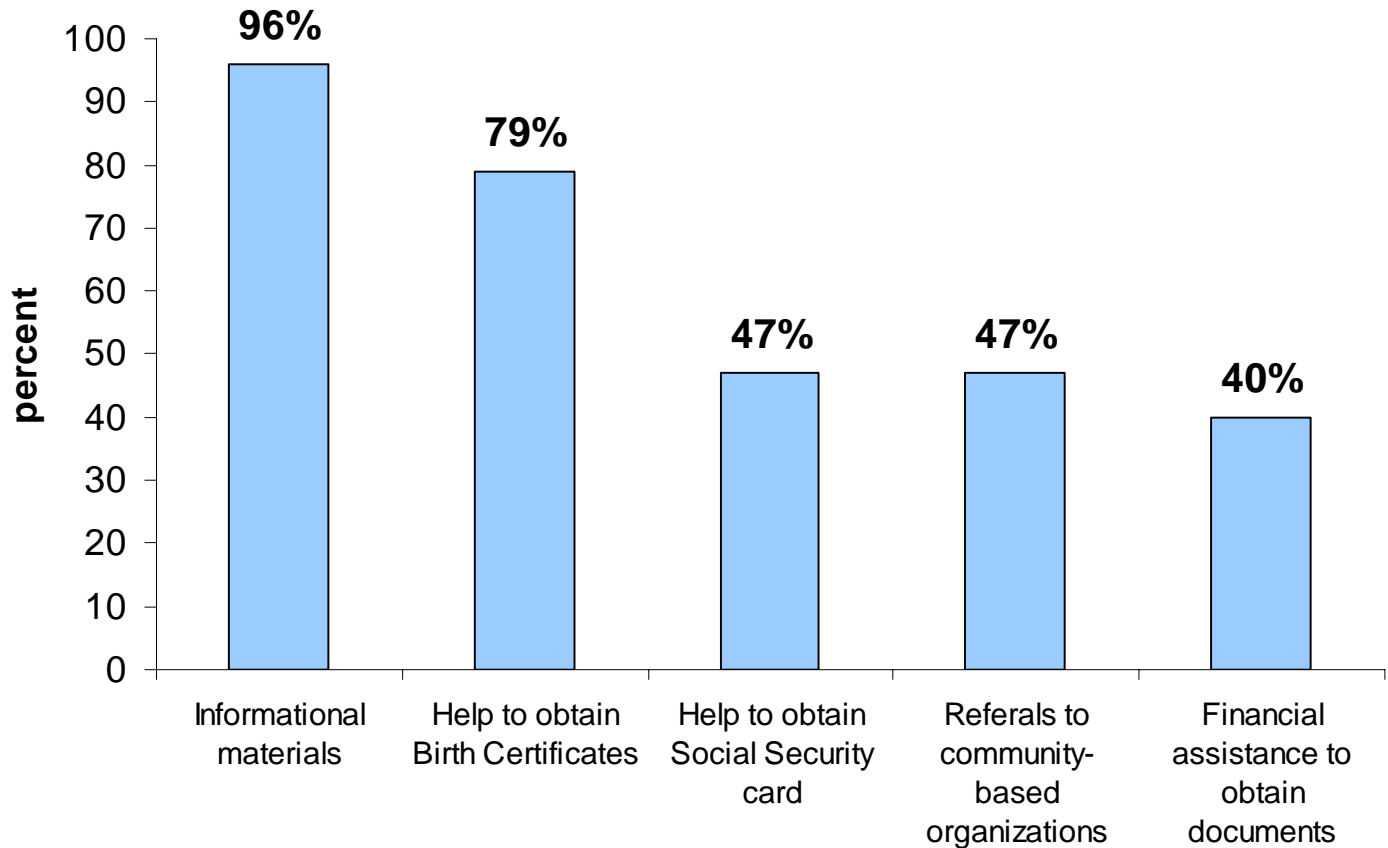


DRA Impacted Counties by Increasing Demands on Workers, Including Backlogs and Need for Training

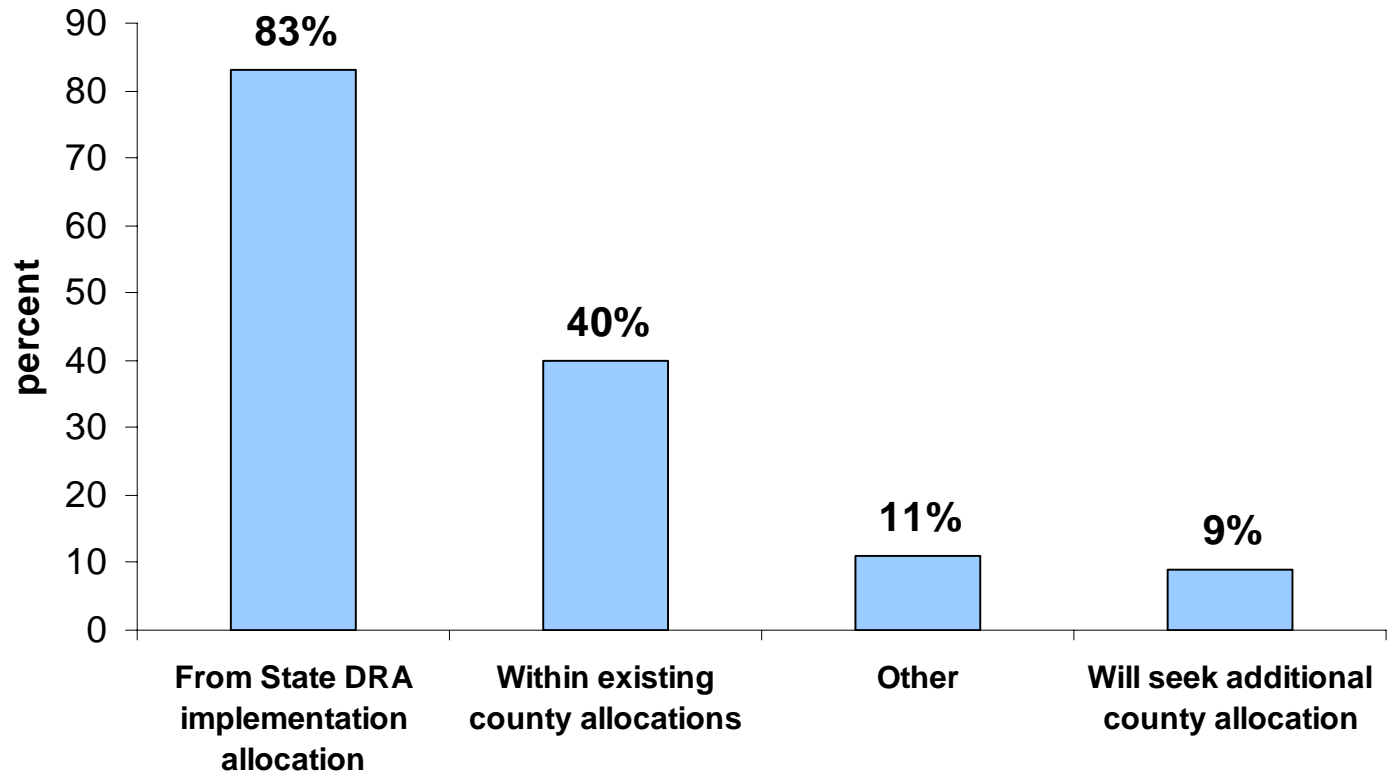
Data for Counties Reporting Any Administrative Impacts (N = 46)



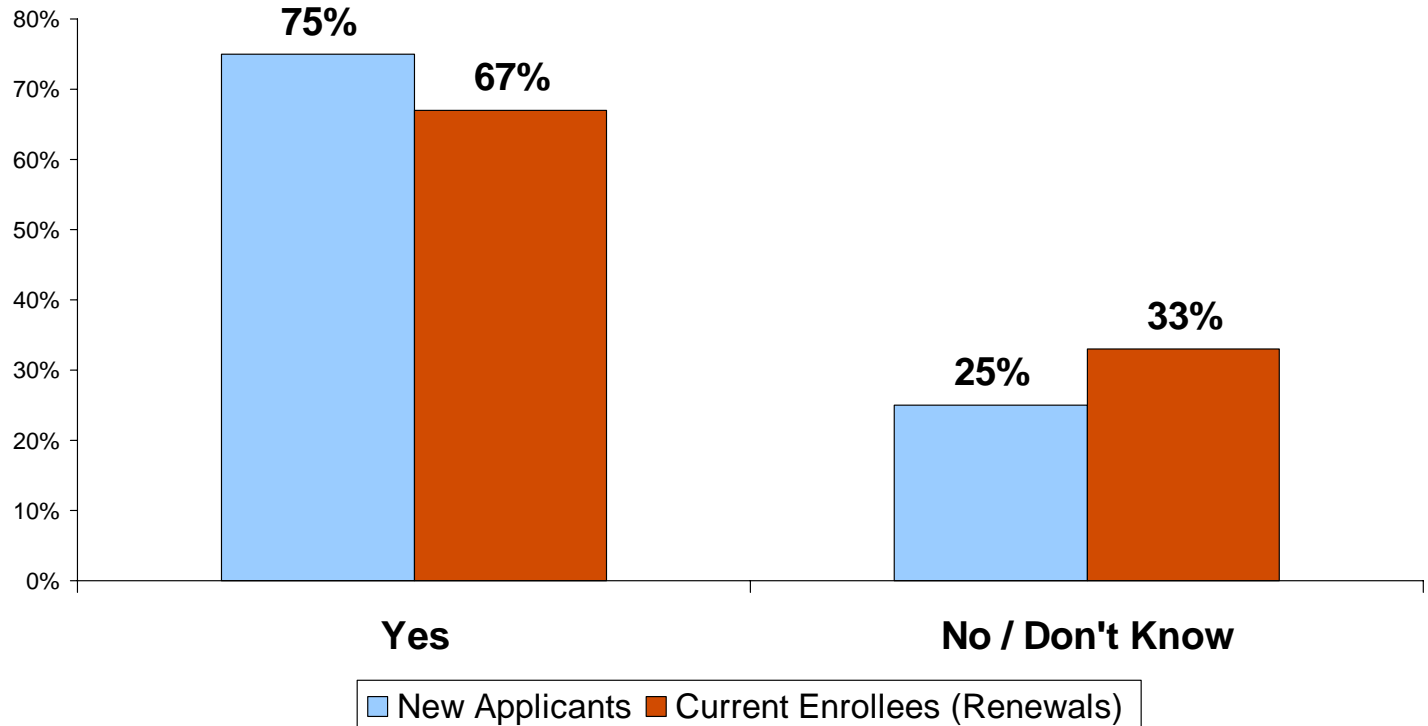
Counties Are Helping Applicants and Beneficiaries Obtain Needed Documentation in Many Ways



Counties Plan to Finance Cost of DRA Activities From State Allocation and Existing Funding

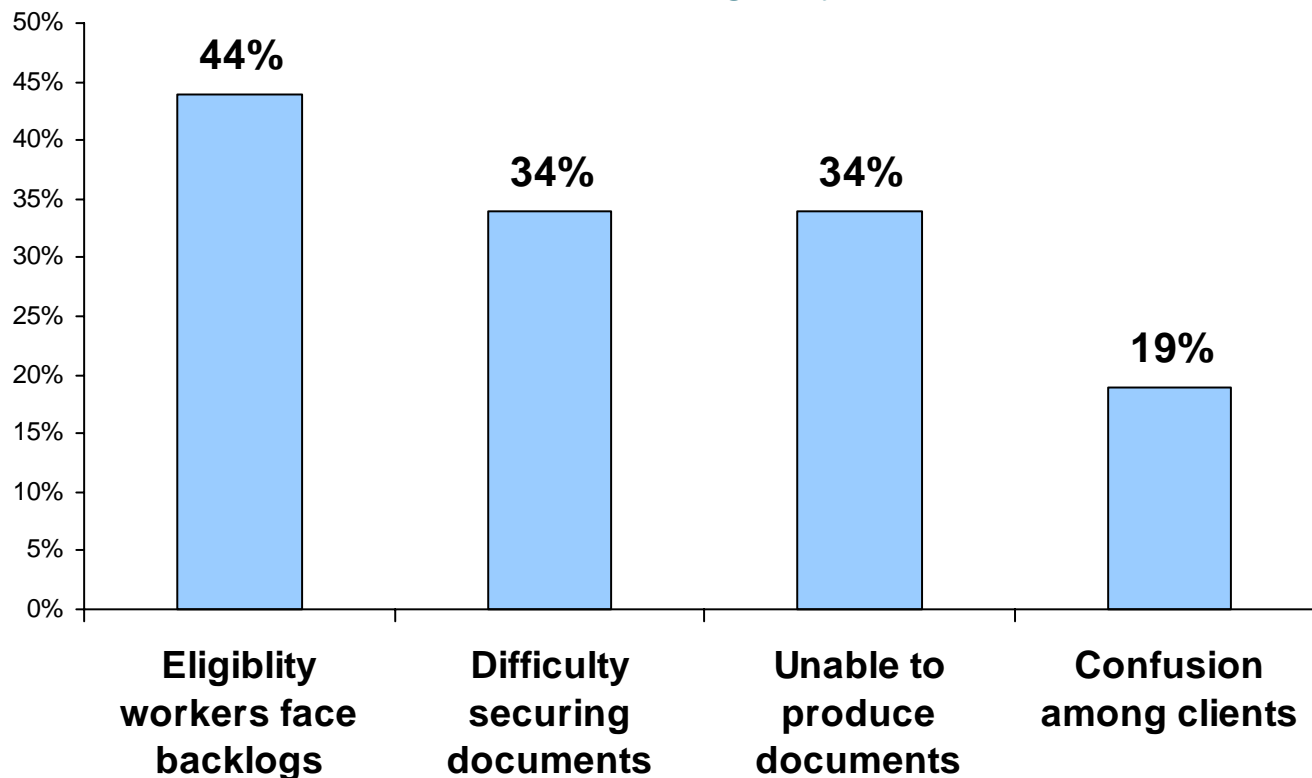


Most Counties Reported Impacts on Processing Beneficiary Applications and Renewals



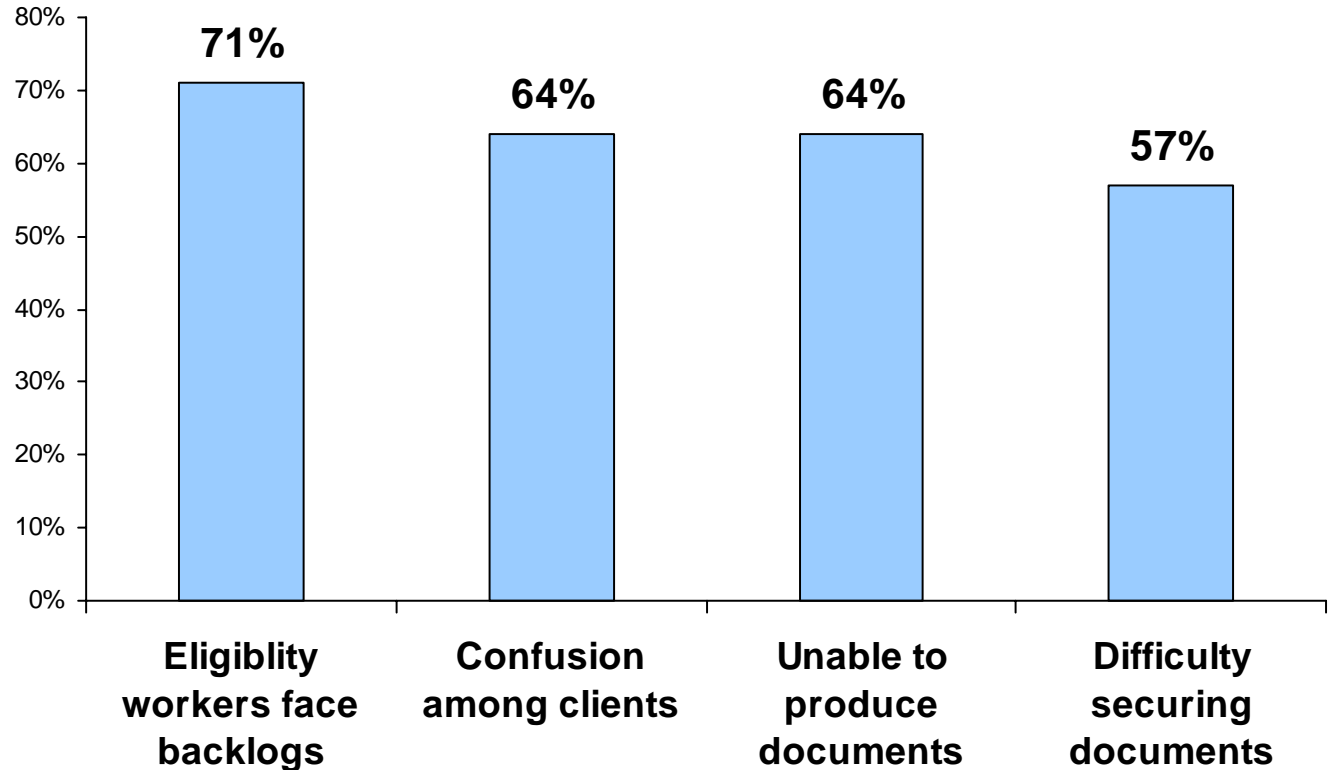
For New Applicants, Delays or Denials Relate to Worker Backlogs and Ability to Provide Documents

Data for Counties Reporting Any Impact (N = 32)



For Renewals, Delays or Denials Relate to Worker Backlogs, Beneficiary Confusion and Ability to Provide Documents

Data for Counties Reporting Any Impact (N = 32)



Summary

- DRA definitely impacts CA's counties
 - Administrative burden particularly clear
 - Counties and State incurring costs
- Counties described significant beneficiary impacts
 - Delays and denials due to difficulty providing documentation
 - Unable to fully assess impact on eligibility and enrollment from survey
- Counties are providing considerable assistance to help beneficiaries

HMA
HEALTH MANAGEMENT ASSOCIATES



University of California
San Francisco

advancing health worldwide™